

Andres T. Romero

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PROFESSIONAL SUMMARY

Detail-oriented problem solver and current Generation USA Student studying Full Stack Software Development. I am interested in attaining a career that will allow me to broaden my skills as a developer and highlight my previous work experience and leadership abilities.

TECHNICAL SKILLS

W3Schools JavaScript Certification (in progress; expected date of completion 02/2023), Self-taught learner on Codecademy, Coursera, and Freecodecamp online learning platforms.

- JavaScript
- HTML
- CSS
- React
- Java
- Spring Boot
- Bootstrap
- Unit Testing with Mocha
- Git
- GitHub

EXPERIENCE

Generation Junior Web Developer Program | Aug 2022 - Feb 2023

Training Participant (in progress)

- Participating in a 21-week Junior Web Developer program that emphasizes hands-on practical application
- Learning fundamentals of HTML, CSS, Bootstrap, React, JavaScript, programming fundamentals, developer tools, git, and problem-solving.

Alliance Property Management | Roy, UT | Aug 2020 - Current

Leasing Coordinator

- Assisted prospective clients with their property search, providing options depending on their needs and preferences. Upon submission of a rental application, reviewed and processed all rental applications to determine terms of approval or disqualification, and created terms of lease agreements based on application approval.
- Maintained awareness of local market conditions and trends. Contributed ideas to the manager for marketing property rent amounts while maintaining client satisfaction.
- Prepared monthly market summary reviews to management outlining prospective traffic, and recent rentals history, and provided overviews of current and upcoming vacancies.

North American Recovery | West Valley City, UT | Aug 2019 - Apr 2020

Collection Specialist

- Utilized advanced skip-tracing techniques with tools such as Facebook, LinkedIn, IDICORE, and Google to locate information about assets to assist in the necessary legal action to collect outstanding debts.
- Executed a comprehensive collection strategy of oral and written communication to build relationships while resolving debts.
- Met defined department and individual goals along with assigned month-end reporting deadlines and activity metrics.

Sutter Physician Services | West Valley City, UT | Aug 2015 - Aug 2019

Patient Service Representative II / Subject Matter Expert(SME)

- Managed supervisor-level escalations while assisting in the Escalations Team where I functioned as a Team Subject Matter Expert with a goal to assist and inform peers as well as patients on medical billing issues and their solutions.
- Participated in Daily Engagement System(D.E.S) meetings and REI focus groups to improve and provide feedback on department training, policy and system upgrades, interpersonal communication, and opportunities for growth in the company.
- Provided training and mentorships in the billing department in which I organized presentations, workflows, and standards of work throughout the billing department to improve metrics and resolution times.

EDUCATION

Salt Lake Community College

- No Degree, General Study with a major in Biology.

Generation USA

- Web Development Bootcamp(6 months)

East High School: 2013 Graduate

- High School Diploma, General Study with an emphasis in Biology.